

CURRICULUM VITAE



NAME: Robert Layne Clegg, PhD, MPH, MCHES

PROFESSIONAL PROFILE: A seasoned healthcare professional with over 14 years of university-level academic instruction focusing on health sciences, public health, nursing and healthcare management. More than 18 years of progressive management experience including program development, organizational leadership, operating and capital budget development, implementation of cost controls, risk management, physician relations, regulatory compliance and health education.

ACADEMIC PROFESSIONAL EXPERIENCE:

July 2013 – present

**Associate Professor
California Health Sciences University, Clovis, CA**

Responsibilities include, but are not limited to:

- Developing a clinical practice site at an affiliated institution or community pharmacy and contribute to the institution or pharmacy's overall mission
- Fulfilling all teaching assignments in accordance with the course syllabi
- Participating in the assessment of student learning course outcomes, program learning outcomes, institutional learning outcomes, and co-curricular learning outcomes
- Developing an elective course that can be offered once a year
- Making significant scholarly contributions to the discipline and profession; Participating in the interview process for PharmD applicants
- Carrying out all assigned duties of a faculty advisor
- Actively participating on College committees.

March 2013 – present

**Associate Professor
National University, Fresno, CA**

Responsible for:

- Classroom/hybrid-based instruction for the core Clinical Laboratory Science (CLS) and Health Administration (HA) program curriculum, including Issues and Trends in Healthcare, Management for Health Professionals, and Legal/Ethical Issues in the Health Profession through the use of material enhanced by extensive research and evidence-based practices developed through ongoing education and professional affiliations.
- Instruct undergraduate students using adult learning concepts, didactic group participation, and one-on-one discussions.

June 2011 – June 2012

**Program Development Coordinator
National University, Fresno, CA**

- Contracted to recruit potential faculty for expansion of the Health Administration (HA) program at the Fresno campus.
- In addition, successfully built a collaborative of healthcare professionals from counties of Fresno and Madera to expand Clinical Laboratory Science (CLS) program to the Fresno campus.

August 2010 – present

**Lead Faculty Area Chair – College of Natural Sciences
University of Phoenix, Fresno, CA**

Responsible for:

- General oversight of eight faculty members assigned to instruct classroom-based, FlexNet® (hybrid), and Direct Study instruction of health and wellness, health administration, business and non-clinical nursing curriculum, including Healthcare Communication, Health Law and Ethics, Health Care Vocabulary, Health Care Informatics, Statistics, and Business Research.
- Instruct ASN-to-BSN, BSHA and Business students using adult learning facilitation methods of applied concepts, group participation, and one-on-one discussions.

ACADEMIC PROFESSIONAL EXPERIENCE (cont.):

August 2001 – present

**Adjunct Faculty – Health Science Department
Reedley College, Reedley, CA**

Responsible for:

- Classroom-based instruction of the Contemporary Health Issues, Nutrition, First Aid and Safety, Medical Terminology and Public Health Statistics courses.
- Developed curriculum for each course based on State Center Community College District (SCCCD) guidelines and provided material enhanced by extensive research and evidence-based practices developed through ongoing education and professional affiliations.
- Instruct undergraduate students using adult learning concepts, didactic group participation, and one-on-one discussions.

Aug. 1999 – Dec. 2006

**Adjunct Faculty – Health Science Department
West Hills Community College, Coalinga, CA**

Responsible for:

- Online instruction of the Contemporary Health Issues course.
- Developed curriculum for each course based on West Hills Community College District (WHCCD) guidelines and provided material enhanced by extensive research and evidence-based practices developed through ongoing education and professional affiliations.
- Instructed distance learning students using adult learning concepts, group participation, and one-on-one discussions.

HEALTHCARE PROFESSIONAL EXPERIENCE:

June 2006 – March 2013

**Coordinator, Risk Management
Saint Agnes Medical Center, Fresno, CA**

Responsible for:

- Hospital-wide risk management including implementation of risk identification, analysis and control systems.
- Identifies potential exposure to loss by collaborating with senior leadership, directors and managers to develop early warning systems using studies, inspections and reports.
- Recommends programs and develops policies and procedures to reduce hospital's overall risk.
- Serves as hospital liaison for all clinical and non-clinical issues and patient complaints, actively working with departments to identify issues and using outcomes as an opportunity to educate staff in an ongoing effort to enhance relations between the hospital and its physicians and patients.
- Integral part of the accreditation, regulatory and compliance teams working closely with senior leadership on The Joint Commission and California Department of Public Health Services surveys.
- Responsible for the implementation of hospital-wide online incident reporting system and serves as the system expert.
- Developed and facilitated hospital-wide education of the new system for all staff and physicians.
- Integral team member of Root Cause Analysis (RCA) and Failure Modes and Effects Analysis (FMEA) processes.
- Serves as a leader in the hospital's Culture of Safety initiative, developing programs and policies and working with interdisciplinary departments to ensure a culture of patient safety throughout the hospital.
- Chair of the Emergency Preparedness Committee, Co-Chair of the Risk Management/Patient Safety Committee, Emergency Preparedness Committee, and Environment of Care Committee, and represents the hospital as elected Board Member for the American Red Cross – Central Valley Region.

HEALTHCARE PROFESSIONAL EXPERIENCE (cont.):

July 1999 – June 2006

Health Resource Educator
Saint Agnes Medical Center, Fresno, CA

Responsible for:

- The development and instruction of classes related to lifestyle change, stress management, and behavior modification.
- Provided extensive research and evidence-based practices for the foundation of the courses.
- Engaged participants in energetic discussions related to current healthcare, lifestyle, and behavioral issues.

Nov. 2004 – June 2006

Center Manager
Lincare Inc., Fresno, CA

Responsible for:

- Center's overall operational management. Served as the human resource liaison between Lincare's corporate office and the Center. Interviewed, hired, trained and supervised a staff of 12. Reduced employee turnover by 7% in the first year.
- Worked directly with physicians, hospital administrators and management staff to develop business relationships which lead to an increase in net sales of 32%.
- Took an active role with sales staff in existing and potential referral sources for oxygen orders, which allowed the Center to increase to the Top 2% in the region for oxygen systems set-ups and Top 5% for oxygen growth in the first year. These efforts were completed through an excellence in customer service program that I designed and implemented.
- Directly responsible for the Center's financial stability, including implementation of cost controls, inventory control, purchasing supplies and equipment through Lincare's central purchasing function, resulting in a 57% Earnings Before Interest, Taxes, Depreciation and Amortization (EBITDA).
- Responsible for Center's safety programs, including maintaining records in compliance with all federal, state, and local regulations as they apply to Department of Transportation (DOT) and Food and Drug Administration (FDA).

June 2000 – Nov. 2004

Program Manager – Central California Asthma Project (CCAP)
San Joaquin Valley Heath Consortium, Fresno, CA

- Successfully coordinated and managed the objectives of two \$300,000 three-year grants funded by the National Institutes of Health/National Heart, Lung, and Blood Institute (NIH/NHLBI) and The California Endowment to build, manage, evaluate and provide technical assistance for 6 asthma coalitions in 8 counties spanning over 13,700 square miles in Central California. This multi-faceted project gained national recognition for raising awareness related to childhood asthma as a growing healthcare epidemic in California.
- Managed a staff of 8, responsible for planning, organizing and coordinating health education and health and medical care services and delivery programs through the CCAP. Accountable for securing funding through research on and submissions to various medical foundations on behalf of the CCAP.
- Developed and maintained budgets and administered all program expenditures. Managed resources and assure quality services specific to each grant/program specifications. Prepare all financial reports for each funding source annually.
- Designed and implemented program evaluations of all aspects of resource and quality management.
- Analyzed reports, journals; statistical, financial and legal documents to maintain compliance with all federal, state and local regulations that pertained to the CCAP.
- Provided consultation, feedback and recommendations to service providers and staff to increase resource utilization and maintain compliance with funding sources.
- Provided leadership to staff including training classes, customer service in services and compliance education.
- Chair of various committees and task forces as they pertained to the CCAP.
- Served as the public relations contact and expert for all customers, funding sources and regulatory compliance agencies.

EDUCATION:

- 05/12** Doctor of Philosophy in Human Services – Specialization: Health Care Administration
Capella University (Graduation with Distinction)
- 05/07** Master of Public Health – Emphasis: Health Promotion
California State University, Fresno
- 05/97** Bachelor of Science in Health Science – Option: Community Health
California State University, Fresno
- 05/95** Associate in Science/Associate in Arts – Health Science/Liberal Arts
West Hills Community College District

PROFESSIONAL LICENSES & CERTIFICATIONS:

- 04/98** National Commission for Health Education Credentialing, Inc.
Master Certified Health Education Specialist (6322)
- 05/06** State of California - Secretary of State
Notary Public (1899609)
- 05/05** California State University, Fresno
Certificate in Alcohol/Drug Studies

LEADERSHIP TRAINING:

- 12/09** Dale Carnegie Leadership Institute
Graduate (Class No. 10-D-01)
- 05/04** Leadership Fresno
Graduate (Class XX)

HONORS & AWARDS:

- 2013** Recipient, Central Valley Scholarship Award
University of Phoenix
- 2013** Alumni Excellence Award
*Sigma Phi Epsilon Fraternity, California Phi Chapter,
California State University, Fresno*
- 2011** Volunteer Recognition Award – 25 Years of Service
American Red Cross - Central Valley Chapter
- 2002** Health Educator of the Year
*California Association for Health, Physical Education,
Recreation and Dance (CAHPERD)*

PROFESSIONAL & PHILANTHROPIC ORGANIZATIONS:

- 05/95** **American Red Cross – Central Valley Region**
*Board of Directors (2011-present); Board Chair (2013-present);
Nominations Chair (2011-2013); DSHR Member (1995-present);
Health & Safety Instructor Trainer (1996-present)*

PROFESSIONAL & PHILANTHROPIC ORGANIZATIONS (Cont.):

- 02/01** **California Association for Health, Physical Education, Recreation and Dance (CAHPERD)**
Chair, Governance and Structure Committee (2013- present); Nomination and Election Committee (2011-present); Student Scholarship Committee (2011-present); Vice President, Health Division (2011-2013); Legislative Committee (2011-2013)
- 06/12** **Association of University Programs in Health Administration (AUPHA)**
Member
- 03/08** **American College of Healthcare Executives (ACHE)**
Member
- 05/98** **American Public Health Association (APHA)**
Member
- 03/06** **Society for Public Health Education (SOPHE)**
Member
- 05/98**
PERD) **American Alliance for Health, Physical Education, Recreation and Dance (AAH-)**
Member
- 09/04** **Leadership Fresno Alumni Association**
Member
- 08/98** **Alumni and Volunteer Corporation, Inc., Sigma Phi Epsilon Fraternity, California Phi Chapter**
Chapter Counselor (2006-2013); Faculty Advisor (2002-2004); Alumni and Volunteer Corporation President (1998-2000, 2004-2006)

PUBLICATIONS

- Clegg, R.L.** (2013, Spring). Critical Thinking: An Educator's Guide to Thinking "Outside the Box." CAHPERD e-Newsletter. 1(1), 13-14. Retrieved from <http://www.cahperd.org/cms-assets/documents/110150-953317.e-journal-draft-7.pdf>
- Clegg, R.L.** (2012). The impact of Senate Bill 1301 on patient safety culture and the financial stability of Central California acute care hospitals (Published doctoral dissertation), UMI No. 3509362, Capella University, United States – Minneapolis, Minnesota.
- Clegg, R.L.** (2007). The rate of Sudden Infant Death Syndrome (SIDS) cases and mothers who lacked regularly scheduled prenatal care visits in Fresno County, California between 1992 and 1998 (Unpublished master's thesis), California State University, Fresno, United States – Fresno, California.
- Clegg, R.L.** (2002, May/June). Asthma: A matter of control. CAHPERD Journal/Times. 64(4), 19.
- Clegg, R.L.** (co-investigator). (2002). Strategic Plan for Asthma in California. California Department of Health Services – Sacramento, CA.

PROFESSIONAL CONFERENCES

- Clegg, R.L.** (2012, February). Certifying Health Educators: Promoting and Strengthening Professional Development, Preparation and Practice. CAHPERD Annual State Conference: Pasadena, CA.
- Clegg, R.L.** (2002, March). Successes and Challenges of the Central California Asthma Project. CAHPERD Annual State Conference: Sacramento, CA.