

June 30, 2017

Ms. Florence Dunn President California Health Sciences University 120 N. Clovis Avenue Clovis, CA 93612

## Dear President Dunn:

This letter serves as formal notification and official record of action taken concerning California Health Sciences University (CHSU) by the WASC Senior College and University Commission (WSCUC) at is meeting June 21-23, 2017. This action was taken after consideration of the report of the review team that conducted the Seeking Accreditation Visit 2 to CHSU. The Commission also reviewed the institutional report and exhibits submitted by CHSU prior to the Seeking Accreditation Visit 2 and the institution's April 17, 2017 response to the team report. The Commission appreciated the opportunity to discuss the visit with you and your colleagues: John Welty, Board of Trustees Chair, and Wendy Duncan, Senior Vice President for Academic Affairs, Provost and Accreditation Liaison Officer (ALO). Your comments were very helpful in informing the Commission's deliberations. The date of this action constitutes the effective date of the institution's new status with WSCUC.

## **Actions**

- 1. Receive the Seeking Accreditation Visit 2 team report
- 2. Request a Progress Report to be submitted by May 31, 2018 to verify the graduation of CHSU's first cohort of students
- 3. Defer action until June 2018 following the graduation of at least one class of students

## **Commendations**

The Commission commends CHSU in particular for the following:

- 1. The development of systematic and comprehensive student advising and student support services, and for the progress demonstrated in the assessment of co-curricular activities by aligning transcript data with Global Learning Outcomes.
- 2. The Director of Institutional Assessment, Effectiveness, Research and Compliance who has had a positive and wide-ranging impact. CHSU embraced the sense of urgency to build comprehensive institutional research capacity.
- 3. The dedication of CHSU faculty and staff who, because of their commitment to the university's mission and vision, accomplished thorough and widespread progress since the last visit.
- 4. Expanding and strengthening the university's institutional leadership characterized by integrity, high performance, responsibility and accountability.

## Recommendations

The Commission identifies the following issues for further development:

- 1. Further cultivate the collective awareness of and responsibility for student learning assessment by faculty, for example, through their design of rubrics, analysis of assessment data, and use of those data to inform action planning (CFR 2.4).
- 2. Make evidence of student achievement accessible to the public, including results from the assessment of student learning outcomes (CFR 1.2).
- 3. Prioritize and/or consolidate the vast number of quality assurance systems in order to streamline faculty and staff efforts and provide deans and administrators with more focused information, for example, using dashboards relevant for multiple constituents (CFR 4.1).
- 4. Secure and implement enrollment management tools such as a Customer Relationship Management (CRM) system to provide necessary data for student recruitment (CFR 3.4, 3.5).
- 5. Enhance faculty development efforts to ensure engagement and productivity and to strengthen a sense of community among faculty, for example, by creating a mentorship program for faculty new to the profession (CFR 3.3).

In accordance with Commission policy, a copy of this letter will be sent to the chair of CHSU governing board in one week. The Commission expects that the team report and this action letter will be posted in a readily accessible location on the CHSU website and widely distributed throughout the institution to promote further engagement and improvement and to support the institution's response to the specific issues identified in these documents. The team report and the Commission's action letter will also be posted on the WSCUC website. If the institution wishes to respond to the Commission action on its own website, WSCUC will post a link to that response on the WSCUC website.

Finally, the Commission wishes to express its appreciation for the extensive work that CHSU undertook in preparing for and supporting this accreditation review. WSCUC is committed to an accreditation process that adds value to institutions while contributing to public accountability, and we thank you for your continued support of this process. Please contact me if you have any questions about this letter or the action of the Commission.

Sincerely,

Mary Ellen Petrisko

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President

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Cc: William Ladusaw, Commission Chair

Wendy Duncan, ALO John Welty, Board Chair Members of the Seeking Accreditation Visit 2 team Maureen A Maloney, Vice President