

Job Title:**Application Integration Analyst****Job Description:**

Under the general direction of the Executive Director of IT, the Application Integration Analyst will plan, design, coordinate, and manage the assimilation of software applications systems and services into the CHSU computer network. The analyst will support the CHSU departments and students by determining systemic needs, recommending changes, implementing new software solutions and instructing users about system use and integration. The incumbent will provide technical support for data analysis support including data warehousing, business intelligence tools and reporting. He/She will work with outside vendors to implement and maintain external systems and services and keep abreast of vendor and industry directions. The Application Interface Analyst will also participate in projects to improve IT Services processes, procedures, and operations.

Reports to:**Executive Director of Information Technology****Classification:****Full-time, Non-Exempt****Essential Duties:**

- Design, configure, program, integrate, implement, and maintain and support of software applications systems and services to meet CHSU business needs and objectives.
- Design, build, test, implement, document and maintain data and logic interfaces between application systems and solutions to facilitate process automation, integration and effective reporting.
- Design, build, test, implement and maintain data warehouse, business intelligence, and reporting tools to meet CHSU data-driven decision processes.
- Support effective user interaction with supported application systems and services with training, problem support, and change communication.
- Assist in the selection of external application solutions and work closely with the selected vendor to successfully implement and maintain the system or service.
- Complete all work in compliance with applicable legal standards including, HIPAA and FERPA, and industry security best practices.
- Prepare written reports and presentation for multiple audiences,
- Provide project management for assigned projects in alignment with best practices and CHSU standards.
- Implement key initiatives as outlined in the University Information Technology Strategic Plan and IT Project Portfolio.

This job description is not intended to be all inclusive and the employee will also perform other reasonably related duties as assigned by the Executive Director of Information Technology, and appropriate designee.

**Qualifications/
Education:**

- Bachelor's degree from a four-year college or university in Computer Science, Computer Information Systems or a related discipline or equivalent work experience.
- Certifications in Microsoft technologies, ITIL Foundations and/or CAPM/PMP a plus.
- Minimum of 5 years of hands-on configuration, programming, implementation, administration, and support of application systems and services preferably in an academic organization.
- Experience in deployment and management of external systems and services including package applications.
- Experience in Web application development experience using Visual Studio, .Net, C#, ASP.Net, .NET Framework 3.5 or higher. Knowledge of the SharePoint object model a plus.
- Ability to design, code, and unit test applications based on Microsoft technologies, especially .NET, Web Services, and SQL.
- Experience in deployment and support of database reporting systems including warehouse and business intelligence tools. Working knowledge of SQL and ETL technologies.
- Experience in customer support of application systems and services including level 1 support, formal and 1-1 training, and troubleshooting problems.
- Experience in IT solutions selection, procurement, and contract management preferred.
- Proven team player that is able to respond under pressure against aggressive timelines.
- Ability to react effectively to changing priorities.
- Demonstrated excellence in analytical and problem solving skills.
- Ability to work effectively with minimal supervision.
- Ability to develop and sustain positive partnerships; as well as demonstrating skills to lead others in the team on projects.
- Ability to effectively communicate effectively to various levels of the organization in both written and oral methods.

Salary:

CHSU offers competitive wage and benefits packages and is an EEO employer

Application Instructions

Interested candidates are to electronically submit a letter of interest, a detailed resume and the names, titles, addresses, and telephone numbers of at least (3) professional references who may be contacted. Please send a completed package electronically to careers@chsu.edu and type **APPLICATION INTEGRATION ANALYST** in the subject field of the email.